



## Rimrock Trails Treatment Services Non-Discrimination Notice

Rimrock Trails Treatment Services complies with applicable Federal civil rights laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, religion, age, disability, gender, gender identity, sex, sexual orientation, source of payment (Medicare, Medicaid, CHIP, Insurance or Self-Pay), or ability to pay.

Rimrock Trails Treatment Services:

- Provides free aids and services for people with disabilities to communicate effectively with us, such as written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages.

If you need these services, contact our office at 541-447-2631 or 541-388-8459.

If you believe that Rimrock Trails Treatment Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Quality and Compliance Manager at:

1333 NW 9<sup>th</sup> Street,  
Prineville, OR 97754  
Phone: 541-447-2631  
Fax: 541-447-2616  
[compliance@rimrocktrails.org](mailto:compliance@rimrocktrails.org)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Quality and Compliance Manager is available to help you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights complain Portal available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

US Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509R, HHH Building  
Washington, DC 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/complaints/index.html>